

CUSHING & RABINOVITZ, P.C.

ZORI RABINOVITZ D.M.D., M.S. ♦ MANUEL MOLINA D.M.D., M.S.

DIPLOMATES, AMERICAN BOARD OF PERIODONTOLOGY

PERIODONTICS AND DENTAL IMPLANTS

We hope you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming some of our normal habits and routines including dental care.

While life has been changing around us daily, however, one thing has remained the same: our constant commitment to your safety. As you have surely seen during your visits to our office, infection control has always been a top priority for our practice. Our strict processes have consistently made the care you receive both safe and comfortable. Our office follows infection control guidelines outlined by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We continue to closely monitor the recommendations of these agencies so that we are up to date on any new rulings or guidance that may be issued in consideration of the Covid-19 pandemic. Although it has not been mandated, we have purchased and installed in every operatory a Sentry Air Purification System to reduce aerosol.

<https://www.sentryair.com/portable-floor-sentry.htm>. You will also see A HEPA air filtration unit in the lobby/waiting room entry upon your arrival: IQAir filtration unit

<https://www.iqair.com/us/room-air-purifiers/healthpro-series>.

For your increased safety:

- You and all our patients will be asked to fill out a pre-screening Covid-19 questionnaire prior to coming to the office. You will be asked to take your temperature at home if possible and we will again take it upon your arrival with a touchless forehead scanner thermometer.
- We are screening all patients before their appointments via telephone, email, or text message. Any patient who has symptoms of fever, cough, and shortness of breath or has knowingly been exposed to someone with Covid-19, will be rescheduled. Our prescreening protocol applies to all our employees as well.
- All our staff will be wearing at least a level 3 mask. Your hygienist, doctor and surgical assistant will additionally be wearing an N95 or KN95 mask and face shield.
- You will be asked to wear a bandana or mask to the office (we will supply one if you do not have).
- An Iodine based hand sanitizer will be available to be used as you come into the office and you will be given an iodine-based rinse to use prior to being treated.
- To minimize the number of people in the office, we ask that you do not bring a companion with you to your appointment. If you require one, they will be subject to the same screening as you. No companion is allowed in the dental operatory at this time.

- Should you choose, you may wait in your car to be texted or called when we are ready to bring you directly to the treatment area. We will do our best to reduce waiting times for you.
- We have added more time between patients to allow us to perform additional infection control procedures as outlined by the CDC Covid-19 recommendations. All doorknobs, waiting room chairs and common surfaces will be cleaned/wiped throughout the day.
- Because appointments will be managed to allow for social distancing between patients, this may mean slightly limited options for appointment times; we thank you for your flexibility

We look forward to seeing you again soon! In the interim, we are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. We value your trust and loyalty and look forward to welcoming back our patients, neighbors, and friends in the safest way possible.

Sincerely,

The Team at Cushing and Rabinovitz